Basics & Essentials *MEDICAL MANAGEMENT For Beginners

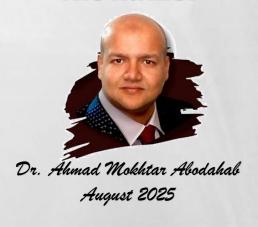


THIS BOOKLET

TARGETS THE SECTOR OF NEW OR YOUNG MANAGERS TRY TO HELP THEM WITH THE FEWEST WORDS !!

FOR THE BENEFITS OF ALL

The Author





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BASICS YOU SHOULD KNOW

Work Environment

TRIANGLE OF MANAGEMENT

113

Initiative Management

- **Expect Problems**
- Rapid Response
- Prolonged planning
- Continuous Improving

THE BEST

MANAGEMENT Manners

Reaction Management

- Wait Problems then response
- Random Planning
- Intermittent improvement

THE USUAL



ManagementBy Problem Making

 Manage by NITPICKING
 Faults of Others !!

THE WORST

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- 1- TRY TO BE A LEADER



THIS IS LEADER -



MANAGER

- · gives direction
- has subordinates
- · holds authority
- · tells you what
- · has good ideas
- · reacts to change
- · tries to be a hero
- exercises power

LEADER

- asks questions
- has followers
- is motivational
- · shows you how
- actions good ideas
- creates change
- makes hereos
- develops power





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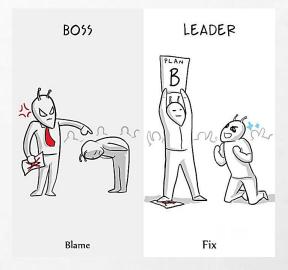
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Take advantage

LEADER



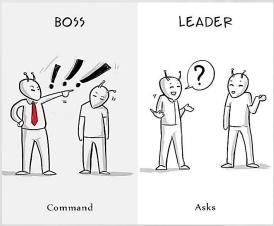




Intimidate







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BOSS vs. LEADER 10 HUGE DIFFERENCES

Infographic by @agrassoblog



Says "I"

Takes Credit

Micromanages

Criticizes

Focuses on Weaknesses

Blames Others

Directs

Speaks More

Inspires Fear

Commands



Says "We"

Gives Credit

Delegates

Encourages

Focuses on Strengths

Takes Responsibility

Coaches

Listens More

Inspires Enthusiasm

Asks



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2- KEEP LEARNING

From
ANY source
Their Experiences
& Your Faults!!



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- 3- REGULATE PRIORITIES

DO NOT OVER-CARE YOUR NECK TIE WHILE YOUR CLOTHES ARE CUT!!



Ex. Don't over-care the hospital tea room, while you hadn't had competent infection control !!



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4- RESPECT ALL YOUR TEAM

Especially the elderly, Experts & weak



Respect should be shown to all aspects ... dealing, regulations, and cooperation !!



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5- DO NOT GIVE YOUR EARS TO EVERYONE!!

Especially non-trusted persons or trouble makers !!



Even when transferring a message or complaint ... be smart, don't become a trumpet for anyone!!



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6- KEEP YOUR EYES ON THE MAIN TARGETS

Don't be distracted by trivialities



Ex. To celebrate the patient numbers, While ignoring the quality of the services !!



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7- DO NOT OVERESTIMATE YOURSELF

Assess Your Real Abilities & Trust yourself



Manage your Hospital depending on its Real abilities.
DO NOT IGNORE THE MAJOR PROBLEMS BY OVER-TRUST



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8-DO NOT UNDERESTIMATE THEM

Keep everyone in His Ideal Role Respect Experiences Keep Treasures



When your hospital has an expertHe is a treasure in his field... Try to keep them by improving environmental work & Never to be the cause of leave !!.



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9- HUNT OPPORTUNITIES

When you finds the chance for Any improvement Don't Hesitate !!



Some Hospitals Has Expert Doctors in Other scientific Fields "e.g. Training, Research, Technologyetc.
When you Ignore these NO COMMENT!!



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10- IMPROVE COMMUNICATION

Good Communication skills Is Mandatory in Management

How to improve communication skills?

- 1. Listen actively
- 2. Be assertive
- **3.** Be a good storyteller
- **4.** Write down your thoughts
- **5.** Know when to vent and when to wait
- 6. Ask questions
- 7. Use humor appropriate and effectively
- 8. Work on nonverbal communication
- 9. Show empathy

- 10. Use inclusive language
- 11. Be mindful of your tone



Project management and team collaboration tool



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About The Author

- Born in Sohag, Upper Egypt, 1982.
- "MBBCH" Faculty of Medicine, Sohag University, Egypt (2004).
- Master's "MSc" in Diagnostic Radiology Sohag Faculty of Medicine (2011).
- Doctorate "MD, PhD" in Diagnostic Radiology Sohag Faculty of Medicine (2021).
- Diploma of Total Quality Management Sadat Academy of Management Sciences (2021).
- Diploma of Hospitals Management Sadat Academy of Management Sciences (2024).
- Lecturer & Consultant of Diagnostic Radiology, Faculty of Medicine, Sohag University.
- Vice Manager of the New Sohag University Hospital (Emergency) for Information Systems (formerly).
- Certified trainer at the Supreme Council of Egyptian Universities.
- Trainer at Sohag University (for digital transformation and TOT).
- Supervisor of the University Clinics (Urban Center) (formerly).
- Lecturer at the Saudi Virtual Medical Academy, KSA (VMA).
- Worked in several medical centers and Hospitals inside and outside Egypt (as a Radiologist, Consultant, and Medical director).
- Trainer and Administrator of PACS & Teleradiology systems.
- Volunteer for several years with civil society organizations (73 Historians') & (QELADA "Necklace").
- More than 40 articles and stories about Egyptian and historical heroism.
- more than 150 lectures at teaching, conferences, seminars, and scientific meetings, and YouTube. Dr. AHMAD MOKHTAR ABODAHAB YOUTube
 - More than 33 published research papers in different scientific journals in the fields of diagnostic radiology, teaching techniques, medical education, and management.